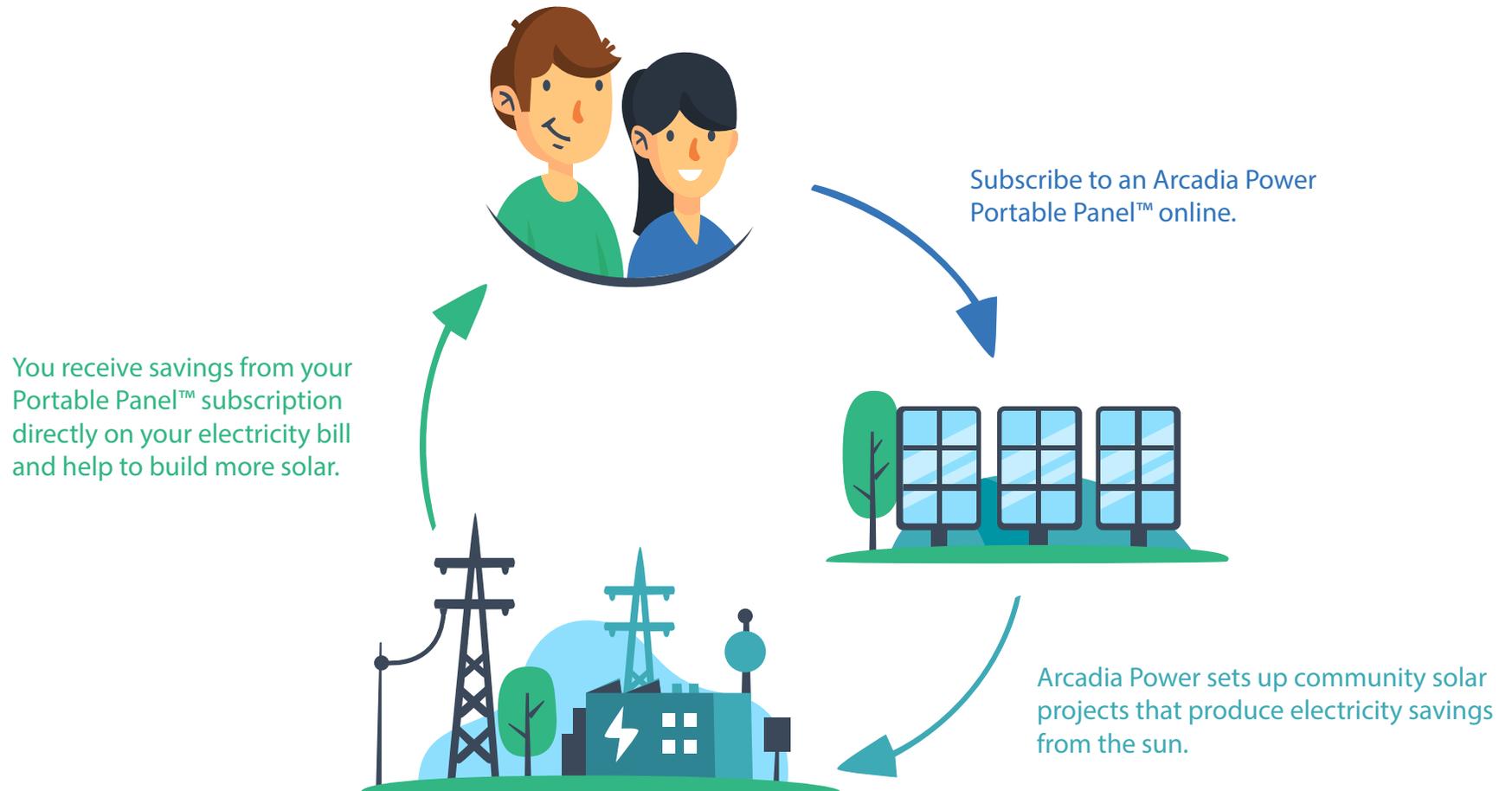




WHAT IS COMMUNITY SOLAR?

Community solar gives people around the country the opportunity to support solar energy and receive solar savings on their utility bill - no matter where they live. By subscribing to one of Arcadia Power's community solar projects, you see the savings from the energy produced on a remote roof or property. No installation, no home visits, and if you move, your savings move with you.



ELIGIBILITY

All you need is a utility bill! Arcadia Power's community solar program is available to homeowners and renters in all 50 states.

COMMUNITY SOLAR PROJECTS

Arcadia Power has set up multiple community solar projects, so you can choose the one that's best for you. You can read about these projects at arcadiapower.com/solar. Regardless of the location, all Arcadia Power community solar projects are located at optimal sites and installed by the best local installers. By subscribing to an Arcadia Power project, you are helping to build new solar projects around the country.

BILLING

You will continue to receive and pay your local utility bill as usual. Each month, we will credit your utility account with savings according to the solar production of your panel(s). We will notify you when we credit your account and you will see the savings directly on your monthly utility bill. Your first credit will appear on your bill the month after the project is activated. To subscribe to a panel, you will only need to make one upfront payment using either a Visa or Mastercard.

COST AND SAVINGS

The cost and savings per panel vary by project. You can view your options at arcadiapower.com/solar. Solar production varies throughout the year so your savings may fluctuate. For example, your monthly savings may be higher in the summer and lower in the winter.

GETTING STARTED

You can read more about Arcadia Power's community solar program and subscribe to a panel online at arcadiapower.com/solar. When subscribing to a panel, you will be asked to submit your contact information, information about your local utility account, and your payment information. If you don't see your local utility listed on our website, please let us know. We would be happy to answer any questions you may have. You can contact us Mon - Fri at (866) 526-0083 or by email at solar@arcadiapower.com.

ABOUT US

Arcadia Power is a certified B-Corporation, accredited by the Better Business Bureau, and part of the Department of Energy's National Community Solar Partnership. Our partners include progressive organizations such as the Sierra Club, League of Conservation Voters, Demand Progress, and many others across the country. We also have an established community wind program with thousands of customers in all 50 states.

FREQUENTLY ASKED QUESTIONS

HOW MANY PANELS DO I NEED?

The number of panels you subscribe to simply depends on the amount of savings you want to receive. However, your total estimated monthly savings should not exceed your average monthly electric bill.

CAN I SUBSCRIBE TO MORE PANELS LATER?

Of course! You are welcome to subscribe to more panels (even on different projects!) at anytime.

WHAT HAPPENS WHEN THE SAVINGS TERM ENDS?

When the savings term ends, your monthly solar credits will stop and the solar host will begin benefitting from the project. You are welcome to subscribe to a new project at that time!

DO I NEED TO HAVE AN ONLINE UTILITY ACCOUNT?

Yes. If you don't already have an online account, you can create one in just a few minutes by visiting your utility's website. Or, simply give us a call with a recent bill in hand and we can get one set up for you.

WILL I OWN THE SOLAR PANELS?

No, the solar host owns the system. You are subscribing to the production of a panel (or panels) and receiving solar savings for a specified term.

WHAT IF THE SOLAR PANELS ARE DAMAGED?

The panels are warrantied and insured so in the unlikely event that they are damaged, we would repair them right away.

CAN I ENROLL IN YOUR WIND PROGRAM AS WELL?

Of course! Many of our customers are enrolled in both programs. Enrollment in our wind program ensures that your electricity is sourced from wind farms, while our solar program allows you to help fund a new solar project and receive savings in return.

CAN I BE A SOLAR HOST?

Maybe! We are accepting solar hosts in select states at this time. Please send us an email at solar@arcadiapower.com and we can assess your site remotely.